



EASY READ

Supporting you how you want us to

Our Person Centred Practice Approach



Axis Supports

How to use this document



This information is written in a way that is easy to read.

We use pictures to help explain things.



This document is part of a longer document.



You can ask us for a copy of the longer document.

Call us on 1300 696 888.



You can ask someone you trust to help you read this document.



Easy Read adapted from a resource made easy to read by the Council for Intellectual Disability.



Council for
Intellectual Disability

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Why we made this document



Person centred means your decisions about your life are the most important.

This document says how we will support you to make your own decisions.



This document helps everyone at Axis Supports work with you in the way you want.



It says how everyone we support can get support in the way that is best for them.



We want to support you and the people you know, so you can have a good life.

We want you to have the things you want and the things you need.



We want everyone who works at Axis Supports to read this document.

That helps us all know and do the same things.

What we hope will happen



We hope that supporting you how you want will help good things happen for you.

Some things we hope will happen are:



You will have more choices and more control over your life.



Staff at Axis Supports will know how to support you in the way you want.



Anyone who comes to Axis Supports will know they can get support in the way they want.

What we are doing to support you how you want



We want you to reach your goals and have the good life you want.

We are doing lots of things to make this happen.

Things we do include:



- listen to you



- plan with you



- work as a team.

What we mean when we say we will support you how you want



Everything we do should focus on what is important to you.

It should help you take part in things happening in your area.



We need to ask questions like:

- What do you want to happen in your life?
- What are you good at?
- Who are the important people in your life?
- What do you need?



Then we think about how to support you to make it happen.



You may get support from lots of places, not just us. This is good.

You may get support from people you know.



It could be from everyday supports anyone can use, like a gym.



Or it could come from disability services.



Planning can help you work out what you want and need.

It can help you think about the support you need to reach your goals.



People should listen to you when you plan.

People you know and trust can also take part and give you ideas, like your family and friends.



Funding can help you do what you want. It can be just for you, not a group.

You can say how you want to use your funding.



Your family might also be important in helping you get the support you need.

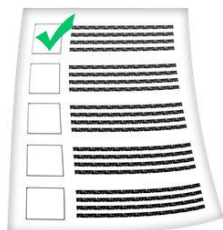
What Axis Supports must do

For you to get the support you want, Axis Supports must:



- have leaders who want you to control your life, and who expect staff to support you to do that
- give staff chances to learn how to support you the way you want
- have staff who value you as an important member of your community.

Things that happen when you get the support you want



Here are some things that can happen when you get the support you need.



1. People know you are different from everyone else. And that is good.



2. You get the information you need to make choices.



3. People do not share private things about you.

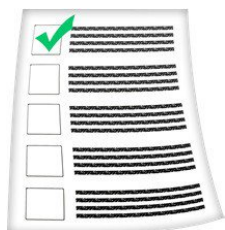


4. You are supported to do things for yourself.



5. You are supported to be a valued part of your community.

Ideas that make sure we support you how you want



Here are some ideas that make sure we support you how you want.



1. You are part of all planning decisions, as much as you want to be.



2. Axis Supports believes you should be able to go where you want, when you want, in all parts of life. This could be at work, or playing sport.



3. The most important thing is what happens for you.



4. You are supported to do things with all the important people in your life.

You are also supported to make new connections. These can help you do more things.



5. Your support should help you get what you want and make your dreams come true.

We will look at the things you are great at, and where you need support.

More ideas that make sure we support you how you want



6. We will work with you how you want, no matter what is important to you. This includes your culture and beliefs.



7. We will plan with you about all parts of your life, not just the support you get from Axis Supports.



8. We know things will change for you over time. We will keep listening to you and asking what you want.

Your rights



Your rights are important to us.



The United Nations Convention on the Rights of Persons with Disabilities guides our work.

It is an agreement that says people with disability have the same rights as everyone else.



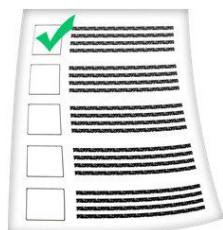
These are rights to everyday things like:

- getting a job
- learning where you want to
- being able to see a doctor.



We think about these rights every time we support you.

What we focus on



Here are the things we pay most attention to, so you get the support you want.



1. Axis Supports writes down how it supports people to do what they want.

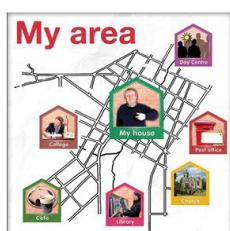
People who work at Axis Supports understand this and do it.



2. Everyone at Axis Supports must believe that you should say how you are supported.



3. Our focus is that you have the support you need to have a good life.



4. You are supported to be part of your community.

More about what we focus on



- 5.** Staff at Axis Supports must value you.
Staff also need support to do their job well.



- 6.** We keep thinking about how to support you better.



- 7.** We work with other people and organisations so you can have the life you want.

Contact us



Call us on **1300 696 888**



Email us

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Our website is axissupports.com.au



If you are not happy with our service, you can tell us. You can also contact the NDIS Commission on **1800 035 544**.