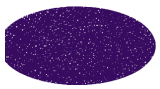
# Safety and You

## Easy Read

**Your safety is our most important job.**

We will check your home to make sure it is safe for you and our staff.

We will check your floors to lower the risk of trips and falls.



We may talk to you about torn carpet, lifting floors or loose rugs.

We will look for electrical problems, like cords that are hanging or damaged.

We will check your hot water is not too hot, so you do not get burnt.

We will check where you keep your medicines.

If you have pets, we will make a plan with you to keep you, your pets and our staff safe.

Please do not smoke or vape when our staff are with you.



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# Stopping germs

Sometimes we may need to wear a mask, so you and our staff do not get sick.

Our staff may wear gloves, so we do not spread germs.

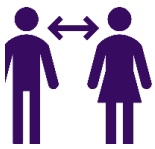
Wash your hands often, especially after using the toilet or blowing your nose.

Our staff will wash their hands and use hand sanitiser to keep you safe.

If we clean your home, we will clean surfaces and take out the rubbish, as your plan says.

If you are sick, please tell us. Then we can work out how to support you safely.

We will talk to you about your safety at least once a year.



Talk to us any time if you are unsure or feel unsafe.



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# Contact us

Call us on **1300 696 888**

Ask for your Operations Manager.

Email us

Canberra: admin@axissupports.com.au
Sydney: adminnsw@axissupports.com.au

Visit us

**Canberra office**
Shop 6, 26-28 Winchcombe Court, Mitchell ACT 2911

**Sydney office**
Shop 1, 5 George Street, North Strathfield NSW 2137

If you need an interpreter, call TIS National on **131 450** and ask them to call us. If you are deaf or find it hard to hear or speak, use the National Relay Service and ask for **1300 696 888**.

Based on PROVIDERplus Easy Read templates (© PROVIDERplus Pty Ltd 2021), updated and adapted by Axis Supports.



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