

Being Safe from Harm

Easy Read



This document tells you how **Axis Supports** stops **violence, abuse, neglect and exploitation**, and what we do if it happens.



You have the right to a life free from violence, abuse, neglect and exploitation.



You should always feel safe when we support you.
If you do not feel safe, tell your Operations Manager straight away.

What these words mean



Violence is when someone hurts your body, like hitting, punching or slapping you.



Abuse is when someone treats you very badly. They might hurt your body or your feelings.



Neglect is when someone does not care for you or help you the way they are supposed to.



Exploitation is when someone takes advantage of you.



Axis Supports does not allow any violence, abuse, neglect or exploitation.



It is our job to protect you and keep you safe.

Tell someone



Tell us if someone hurts you, or if you do not feel safe with a person.

If you do not feel OK telling us, tell someone you trust, like your:



- mum or dad
- brother or sister
- support worker.



Or you can get help from a professional, independent advocate.



We can help you find an advocate. Call us on **1300 696 888** and ask for your Operations Manager.



You can also call the National Disability Abuse and Neglect Hotline on **1800 880 052**.

If you are in danger now, call **000**.

What we do to keep you safe

To keep you safe, we:



- make sure our staff follow the rules, including the NDIS Code of Conduct
- check our workers before they start work with you
- train our staff in how to keep you safe
- keep your information private.

If something bad happens, we will:



- support you
- call the police if we need to
- tell the NDIS Commission.

We will always:



- listen to you or your advocate
- give you the support you need
- keep you up to date about what is happening.

If you are not happy with how we are helping you, tell the NDIS Commission.



- Call **1800 035 544** (free from a landline)
- Go to **[ndiscommission.gov.au](https://www.ndiscommission.gov.au)**

Contact us



Call us on **1300 696 888**

Ask for your Operations Manager.



Email us

Canberra: admin@axissupports.com.au

Sydney: adminnsw@axissupports.com.au

Visit us



Canberra office

Shop 6, 26-28 Winchcombe Court, Mitchell ACT 2911

Sydney office

Shop 1, 5 George Street, North Strathfield NSW 2137

If you need an interpreter, call TIS National on **131 450** and ask them to call us. If you are deaf or find it hard to hear or speak, use the National Relay Service and ask for **1300 696 888**.

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