

## Easy Read – Safe Environment



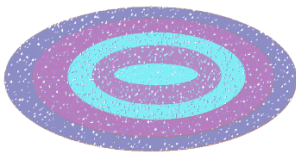
Your safety is our priority.



We will assess your environment to make sure you are safe.



Our checks will look at your floors to help reduce your risks – trips and falls



Our team may talk to your flooring – any tears or lifting flooring or rugs.



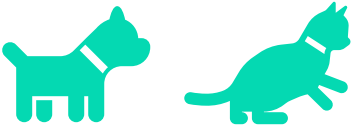






Our checks will look for any electrical problems such as cords hanging or frayed




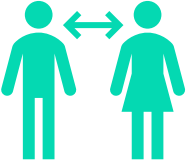


We will make sure your hot water is at the right temperature to prevent you from burns or scalds



Your medication storage is checked.

 Two simple line-art icons: a dog on the left and a cat on the right, both facing right.	<p>If you have pets, a plan to prevent any incidents between the pet and our staff will be devised.</p>
 A circular sign with a red border and a diagonal red line over a black silhouette of a person smoking.	<p>Please do not smoke when our staff are present.</p>
 A stylized profile of a person's head wearing a white surgical-style face mask.	<p>Sometimes we may have to wear a mask to stop you and us from getting sick.</p>
 A simple icon of a broom with a long handle and a bucket.	<p>Our team will make sure that we clean to prevent germs from spreading.</p>
 A circular icon with a blue background and a white border, showing a pair of white gloves.	<p>Our team may wear gloves, so we don't make you sick</p>
 An icon showing a hand being washed under water flowing from a faucet.	<p>Wash your hands regularly, especially after using the toilet or blowing your nose</p>
 An icon of a hand being dispensed with liquid from a bottle of hand sanitizer.	<p>To keep you safe, our team will wash their hands, wear gloves and use hand sanitisers.</p>

 A teal icon of a person standing next to a trash bin, with small cubes representing trash being thrown into it.	<p>If we clean your home, we will make sure we clean all surfaces and get rid of all rubbish as your plan says.</p>
 A teal icon of a human head profile with three small circles representing speech or thought coming out of the mouth.	<p>If you are sick, please tell us, so we know how to manage your support.</p>
 A teal icon of two stylized human figures sitting at a table, representing a meeting or conversation.	<p>We will talk to you at least every year about your safety</p>
 A teal icon of two stylized human figures, one male and one female, with a double-headed arrow between them, indicating communication or a relationship.	<p>Talk to us any time if you are unsure or feel unsafe.</p>

Axis Supports